



BOULT • CUMMINGS
CONNERS • BERRY, PLC

REC'D TN
REGULATORY AUTH.

Henry Walker
(615) 252-2363
Fax: (615) 252-6363
Email: hwalker@boultcummings.com

'02 JUL 15 PM 4 16

July 19, 2002
EXECUTIVE SECRETARY

The Honorable Sara Kyle, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

In Re: BellSouth Telecommunications, Inc.'s Entry Into Long Distance (InterLATA)
Service in Tennessee Pursuant to section 271 of the Telecommunications Act of
1996

Docket No. 97-00309

Dear Chairman Kyle:

Please accept for filing the original and fourteen copies of **Exhibit A** to the testimony of Mary Conquest on behalf of ITC^DeltaCom Communications Inc. in the above-captioned proceeding. This Exhibit was inadvertently omitted when the Testimony was filed on Friday, July 12, 2002. Thank you for your assistance in this matter.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

By:

Henry Walker
Henry Walker

HW/nl
Attachment

792548 v3
101717-001
7/15/2002

LAW OFFICES
414 UNION STREET • SUITE 1600 • P.O. BOX 198062 • NASHVILLE • TN • 37219
TELEPHONE 615.244.2582 FACSIMILE 615.252.6380 www.boultcummings.com

POSTED
7/16/02

A

ITC^DeltaCom Back Office View of Customer Order

LSR Ordering Module
File View Help

Local Service Request

BTN PON
2568819225 DLT02RUP26542N

ADDRESS ASSISTANT RETRIEVE CSR

POM ID PJW070202120808 PON Date 07/02/2002 Order Orig Eops_oca

PON DLT02RUP26542N Access Type RESALE Request Type RESALE

ATN 2568819225 DDD 07/07/02 LSR Date Sent 7/5/02

Class of Service AL INFINITY LATA - 7000 Business/Residential BUSINESS Order Version

Act Type CONVERSION AS SPECIFIED Resale Type LINE-P

Internal Activity Notes

Type of Service 1A - BUSINESS MULTI-LINE BAN AL - 205 LSO 256881

Internal Service Description

Local Contact SAM Telephone (256) 881-9225

External ACC

External Remarks

End User Information on Current CSR

SicCode 57190000

Name CUTCO CUTLERY

Location Activity EXISTING Working Service on Premises

House Number 8322 House Suffix Street Prefix

Street Name MEMORIAL

DUP DTH
ADD
SAVE
DELETE
HUNT GROUP
CSR
Directory
LINES
LSR
EU Info
EU Disc Info
PRINT
Change PON
SEND EDI

Ready

BellSouth Clarification

LSR Ordering Module

File View Help

LSR Tracking

View For: nsulliva NAME Refresh

<< Previous Next >> Response: 2 OK

Notes

Clarified Received: 7/6/02 13:03:01

Error 1000 EXISTING ORDER PLS ADVISE

Admin

Services

Hunting

Open

LSR

Order Tracking

Response

Reassign

SOUTHMOUNT DEVELOPMENT CO INC R 2058225252 DLT02RUP24342N 7/8/02 jwillis

Clarified UNABLE TO HANDLE REQUEST; ENDUSER ACCOUNT FROZEN

SOUTHMOUNT DEVELOPMENT CO INC R 2058227513 DLT02RUP24343N 6/19/02 jwillis

Clarified WITH LNA OF G YOU MUST GIVE DPA ADDRESS AND DPA IF YOU WANT TO KEEP DPA ON ACCT, PLS CLR GGL

Ready

CSOTS View

LSR Ordering Module

File View Help

SOTS Application - Microsoft Internet Explorer

File Edit View Favorites Tools Help Links Stock Telecom News Media Search Web Reports Trinity

Back Forward Stop Home Media Address <https://clecview.bellsouth.com/> Go

Go Google PageRank

BELLSOUTH CLEC BellSouth.com

SERVICE ORDER TRACKING SYSTEM

HOME PROFILE ORDER INQUIRY REPORTS SITE INFO HELP NEWS LOGOUT

Service Order List with TN of '2568819225'

No orders found matching this criteria!!!

Unassigned My Orders Pending Sent Orders **Errors** FOC Received Completed Faxed Orders

Open LSR Order Tracking Response Reassign

© 1999, BellSouth Telecommunications, Inc. All Rights Reserved

Internet

Ready

LENS PSO View

Inquiry - Customer Service Record - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites History

Address [rvlet?source=lkPSOInd&](#) Go Links SideStep

Customize Search Bookmarks My Yahoo! Yahoo! Yahoo! Mail Shopping

Long Distance Phone Directories ISP Phone Cards Wireless Telecommunications Search Slings More

Search Web Shopping Travel Dictionary

BELLSOUTH DELTACOMM DLT 7727 v 00

Local Exchange Navigation System

Inquiry Customer Service Record

Transaction Successful. (9023)

[Return to Inquiry](#)

[View Product and Services](#)
PSO MULTI

Customer Record Sections

Select one section to display [Show Section for Option](#)

All data available for this CSR has been displayed. (9010)

Start [Taskbar Icons] Internet 1:28 PM